Student Employee Quality of Work Life Survey Sp11

Description: Hi Matt, would you please set this survey up for us to preview. Thanks, Dave
Date Created: 2/6/2011 11:48:58 AM
Date Range: 2/11/2011 12:00:00 AM - 5/31/2012 11:59:00 PM
Total Respondents: 554

Q1. Where do you work? (Check all that apply)

Count	Respondent %	Response %	
62	11.19%	10.78%	Academic Support (Academic Advancement/Student Support Services, or Career Center, or Center for Advising and Student Achievement)
32	5.78%	5.57%	Student Diversity Programs and Services
17	3.07%	2.96%	Campus Life
130	23.47%	22.61%	Housing and Dining Services
214	38.63%	37.22%	Lory Student Center
92	16.61%	16.00%	Campus Recreation
3	0.54%	0.52%	VPSA Office
25	4.51%	4.35%	Health Network
554	Respondents		
575	Responses		

Q2. What department of Academic Support do you work in?

Count	Percent	
21	34.43%	Academic Advancement/Student Support Services
9	14.75%	Career Center
31	50.82%	Center for Advising and Student Achievement
61	Respondents	

Q3. What department of Campus Life do you work in?

Count	Percent	
0	0.00%	Conflict Resolution and Student Conduct Services
4	23.53%	Greek Life
7	41.18%	Off-Campus Life
2	11.76%	Adult Learners and Veteran Services
4	23.53%	Student Legal Services
17	Respondents	

Q4. What department of Housing and Dining Services do you work in?		
Count	Percent	
0	0.00%	Apartment Life
3	2.38%	Conference Services
6	4.76%	Housing Operations
4	3.17%	RamCard Office
1	0.79%	HDS Administration
1	0.79%	Pingree Park
59	46.83%	Residence Life
49	38.89%	Residential Dining Services
3	2.38%	Technology Services
126	Respondents	

Q5. What department of Lory Student Center do you work in?		
Count	Percent	
33	16.34%	Administration (Director's Office, Business Services/Event Planning, Setup and Tech Services, and IT)
56	27.72%	Dining Services
40	19.80%	Campus Activities
25	12.38%	Student Leadership, Involvement and Community Engagement (SLiCE)
22	10.89%	Operations (Custodial and Maintenance)
26	12.87%	Colorado State University Bookstore
202	Respondents	

Q6. What department of the Center for Advising and Student Achievement do you work in?		
Count	Percent	
8	28.57%	Orientation and Transitions
11	39.29%	Key communities
6	21.43%	Reception/Outreach and Support
3	10.71%	Computer Staff
28	Respondents	

Q7. Number of years employed at CSU:		
Count	Percent	
56	10.49%	Less than one semester
172	32.21%	Less than one year
196	36.70%	1 - 2 years
110	20.60%	3 - 5 years
534	Respondents	

Q8. How many hours per week do you typically work?		
Count	Percent	
140	26.27%	0 – 10
201	37.71%	11 – 15
124	23.26%	16 – 20
68	12.76%	21 or more
533	Respondents	

Q9. Please indicate your level of agreement with the following statements on School and Work Balance: - My supervisor knows my degree/career direction and supports my efforts appropriately.		
Count	Percent	
220	43.22%	Strongly agree
167	32.81%	Agree
76	14.93%	Neutral
29	5.70%	Disagree
14	2.75%	Strongly disagree
3	0.59%	Not applicable
509	Respondents	

Q10. Please indicate your level of agreement with the following statements on School and Work Balance: - My time is used well at work.		
Count	Percent	
180	35.57%	Strongly agree
253	50.00%	Agree
45	8.89%	Neutral
17	3.36%	Disagree
9	1.78%	Strongly disagree
2	0.40%	Not applicable
506	Respondents	

Q11. Please indicate your level of agreement with the following statements on School and Work Balance: - The number of hours that I work each week allows me to meet both my course load and earning needs.

Count	Percent	
159	31.42%	Strongly agree
211	41.70%	Agree
76	15.02%	Neutral
42	8.30%	Disagree
15	2.96%	Strongly disagree
3	0.59%	Not applicable
506	Respondents	

Q12. Please indicate your level of agreement with the following statements on School and Work Balance: - I am happy with the level of flexibility in work schedule.

Count	Percent	
298	58.66%	Strongly agree
148	29.13%	Agree
37	7.28%	Neutral
13	2.56%	Disagree
11	2.17%	Strongly disagree
1	0.20%	Not applicable
508	Respondents	

Q13. Please indicate your level of agreement with the following statements on School and Work Balance: - The quality of my life is not hurt by job-related stress.

Count	Percent	
223	43.90%	Strongly agree
176	34.65%	Agree
57	11.22%	Neutral
41	8.07%	Disagree
10	1.97%	Strongly disagree
1	0.20%	Not applicable
508	Respondents	

Q14. Comments on "school and work balance" in your department:

Count	Percent	
257	100.00%	
257	Respondents	

Q15. Please indicate your level of agreement with the following statements on Communication: - I am informed about what goes on in my immediate work area.		
Count	Percent	
199	39.17%	Strongly agree
243	47.83%	Agree
30	5.91%	Neutral
25	4.92%	Disagree
9	1.77%	Strongly disagree
2	0.39%	Not applicable
508	Respondents	

Q16. Please indicate your level of agreement with the following statements on Communication: - The department communicates its vision and values.		
Count	Percent	
196	38.58%	Strongly agree
204	40.16%	Agree
63	12.40%	Neutral
35	6.89%	Disagree
8	1.57%	Strongly disagree
2	0.39%	Not applicable
508	Respondents	

Q17. Please indicate your level of agreement with the following statements on Communication: - I feel free to express my concerns, opinions and ideas.		
Count	Percent	
209	41.22%	Strongly agree
202	39.84%	Agree
48	9.47%	Neutral
23	4.54%	Disagree
23	4.54%	Strongly disagree
2	0.39%	Not applicable
507	Respondents	

Q18. Please indicate your level of agreement with the following statements on Communication: - Leadership is usually open-minded.		
Count	Percent	
206	40.47%	Strongly agree
204	40.08%	Agree
55	10.81%	Neutral
32	6.29%	Disagree
10	1.96%	Strongly disagree
2	0.39%	Not applicable
509	Respondents	

Q19. Please indicate your level of agreement with the following statements on Communication: - My co-workers help each other to learn and develop.		
Count	Percent	
228	44.79%	Strongly agree
212	41.65%	Agree
53	10.41%	Neutral
10	1.96%	Disagree
2	0.39%	Strongly disagree
4	0.79%	Not applicable
509	Respondents	

Q20. Please indicate your level of agreement with the following statements on Communication: - Co-workers respect the confidentiality of students, faculty, and staff.		
Count	Percent	
225	44.20%	Strongly agree
224	44.01%	Agree
42	8.25%	Neutral
9	1.77%	Disagree
5	0.98%	Strongly disagree
4	0.79%	Not applicable
509	Respondents	

Q21. Please indicate your level of agreement with the following statements on Communication: - My supervisor effectively manages conflict.		
Count	Percent	
216	42.52%	Strongly agree
180	35.43%	Agree
60	11.81%	Neutral
23	4.53%	Disagree
14	2.76%	Strongly disagree
15	2.95%	Not applicable
508	Respondents	

Q22. Please indicate your level of agreement with the following statements on Communication: - My co-workers resolve differences constructively.		
Count	Percent	
167	33.07%	Strongly agree
245	48.51%	Agree
61	12.08%	Neutral
14	2.77%	Disagree
3	0.59%	Strongly disagree
15	2.97%	Not applicable
505	Respondents	

Q23. Please indicate your level of agreement with the following statements on Communication: - I am able to give my supervisor feedback without fear of retribution.		
Count	Percent	
244	48.03%	Strongly agree
173	34.06%	Agree
46	9.06%	Neutral
24	4.72%	Disagree
17	3.35%	Strongly disagree
4	0.79%	Not applicable
508	Respondents	

Q24. Comments on "communication" in your department:		
Count	Percent	
209	100.00%	
209	Respondents	

Q25. Please indicate your level of agreement with the following statements on Community Development: - I have at least one friend at work.		
Count	Percent	
353	69.49%	Strongly agree
123	24.21%	Agree
26	5.12%	Neutral
2	0.39%	Disagree
1	0.20%	Strongly disagree
3	0.59%	Not applicable
508	Respondents	

Q26. Please indicate your level of agreement with the following statements on Community Development: - My co-workers care about me.		
Count	Percent	
270	53.05%	Strongly agree
179	35.17%	Agree
52	10.22%	Neutral
3	0.59%	Disagree
3	0.59%	Strongly disagree
2	0.39%	Not applicable
509	Respondents	

Q27. Please indicate your level of agreement with the following statements on Community Development: - I care about my co-workers.		
Count	Percent	
303	59.65%	Strongly agree
174	34.25%	Agree
28	5.51%	Neutral
2	0.39%	Disagree
0	0.00%	Strongly disagree
1	0.20%	Not applicable
508	Respondents	

Q28. Please indicate your level of agreement with the following statements on Community Development: - I feel a part of the team.		
Count	Percent	
284	55.91%	Strongly agree
178	35.04%	Agree
33	6.50%	Neutral
9	1.77%	Disagree
3	0.59%	Strongly disagree
1	0.20%	Not applicable
508	Respondents	

Q29. Please indicate your level of agreement with the following statements on Community Development: - I trust my co-workers.		
Count	Percent	
257	50.79%	Strongly agree
194	38.34%	Agree
45	8.89%	Neutral
5	0.99%	Disagree
4	0.79%	Strongly disagree
1	0.20%	Not applicable
506	Respondents	

Q30. Please indicate your level of agreement with the following statements on Community Development: - I trust my supervisor.		
Count	Percent	
285	56.10%	Strongly agree
171	33.66%	Agree
32	6.30%	Neutral
8	1.57%	Disagree
10	1.97%	Strongly disagree
2	0.39%	Not applicable
508	Respondents	

Q31. Please indicate your level of agreement with the following statements on Community Development: - I care about my work unit.		
Count	Percent	
285	56.66%	Strongly agree
187	37.18%	Agree
23	4.57%	Neutral
6	1.19%	Disagree
1	0.20%	Strongly disagree
1	0.20%	Not applicable
503	Respondents	

Q32. Please indicate your level of agreement with the following statements on Community Development: - I help when work piles up for others.		
Count	Percent	
291	57.51%	Strongly agree
184	36.36%	Agree
24	4.74%	Neutral
2	0.40%	Disagree
1	0.20%	Strongly disagree
4	0.79%	Not applicable
506	Respondents	

Q33. Please indicate your level of agreement with the following statements on Community Development: - My co-workers help when work piles up for me.		
Count	Percent	
223	43.98%	Strongly agree
205	40.43%	Agree
52	10.26%	Neutral
16	3.16%	Disagree
6	1.18%	Strongly disagree
5	0.99%	Not applicable
507	Respondents	

Q34. Comments on "community development" in your department:		
Count	Percent	
169	100.00%	
169	Respondents	

Q35. Please indicate your level of agreement with the following statements on Respect and Fairness: - I am treated with dignity.		
Count	Percent	
247	48.91%	Strongly agree
206	40.79%	Agree
31	6.14%	Neutral
15	2.97%	Disagree
5	0.99%	Strongly disagree
1	0.20%	Not applicable
505	Respondents	

Q36. Please indicate your level of agreement with the following statements on Respect and Fairness: - Different cultures/ethnicities are respected by the department.		
Count	Percent	
292	58.05%	Strongly agree
179	35.59%	Agree
18	3.58%	Neutral
6	1.19%	Disagree
4	0.80%	Strongly disagree
4	0.80%	Not applicable
503	Respondents	

Q37. Please indicate your level of agreement with the following statements on Respect and Fairness: - The department treats people as individuals with unique needs.		
Count	Percent	
273	54.06%	Strongly agree
171	33.86%	Agree
36	7.13%	Neutral
16	3.17%	Disagree
7	1.39%	Strongly disagree
2	0.40%	Not applicable
505	Respondents	

Q38. Please indicate your level of agreement with the following statements on Respect and Fairness: - My co-workers respect personal privacy.		
Count	Percent	
252	50.00%	Strongly agree
201	39.88%	Agree
35	6.94%	Neutral
9	1.79%	Disagree
4	0.79%	Strongly disagree
3	0.60%	Not applicable
504	Respondents	

Q39. Comments on "respect and fairness" in your department:	
Count	Percent
133	100.00%
133	Respondents

Q40. Please indicate your level of agreement with the following statements on the Feedback Process: - I have been provided a written job description.		
Count	Percent	
223	44.16%	Strongly agree
170	33.66%	Agree
57	11.29%	Neutral
29	5.74%	Disagree
21	4.16%	Strongly disagree
5	0.99%	Not applicable
505	Respondents	

Q41. Please indicate your level of agreement with the following statements on the Feedback Process: - My job description clearly states what is expected of me.		
Count	Percent	
205	40.67%	Strongly agree
194	38.49%	Agree
57	11.31%	Neutral
22	4.37%	Disagree
13	2.58%	Strongly disagree
13	2.58%	Not applicable
504	Respondents	

Q42. Please indicate your level of agreement with the following statements on the Feedback Process: - The level of performance expected of me is reasonable.		
Count	Percent	
242	48.02%	Strongly agree
224	44.44%	Agree
21	4.17%	Neutral
12	2.38%	Disagree
5	0.99%	Strongly disagree
0	0.00%	Not applicable
504	Respondents	

Q43. Please indicate your level of agreement with the following statements on the Feedback Process: - I am satisfied with the current employee feedback process.		
Count	Percent	
183	36.17%	Strongly agree
186	36.76%	Agree
61	12.06%	Neutral
40	7.91%	Disagree
25	4.94%	Strongly disagree
11	2.17%	Not applicable
506	Respondents	

Q44. Please indicate your level of agreement with the following statements on the Feedback Process: - My job responsibilities are clearly linked to the department's goals.		
Count	Percent	
208	41.27%	Strongly agree
223	44.25%	Agree
45	8.93%	Neutral
16	3.17%	Disagree
8	1.59%	Strongly disagree
4	0.79%	Not applicable
504	Respondents	

Q45. Please indicate your level of agreement with the following statements on the Feedback Process: - The department provides adequate orientation when employees start a new job.

Count	Percent	
197	39.01%	Strongly agree
193	38.22%	Agree
50	9.90%	Neutral
41	8.12%	Disagree
23	4.55%	Strongly disagree
1	0.20%	Not applicable
505	Respondents	

Q46. Please indicate your level of agreement with the following statements on the Feedback Process: - I receive adequate help when I have work-related problems that interfere with my ability to do my job.

Count	Percent	
224	44.44%	Strongly agree
211	41.87%	Agree
36	7.14%	Neutral
12	2.38%	Disagree
10	1.98%	Strongly disagree
11	2.18%	Not applicable
504	Respondents	

Q47. Comments on the "feedback process" in your department:

Count	Percent	
148	100.00%	
148	Respondents	

Q48. Please indicate your level of agreement with the following statements on Departmental Change Involvement: - During times of change, I understand "how" the change will affect me.

Count	Percent	
133	26.28%	Strongly agree
233	46.05%	Agree
73	14.43%	Neutral
31	6.13%	Disagree
16	3.16%	Strongly disagree
20	3.95%	Not applicable
506	Respondents	

Q49. Please indicate your level of agreement with the following statements on Departmental Change Involvement: - I participate in making the change.		
Count	Percent	
130	25.74%	Strongly agree
222	43.96%	Agree
88	17.43%	Neutral
22	4.36%	Disagree
18	3.56%	Strongly disagree
25	4.95%	Not applicable
505	Respondents	

Q50. Please indicate your level of agreement with the following statements on Departmental Change Involvement: - I feel supported by my supervisor during times of change.		
Count	Percent	
175	34.93%	Strongly agree
204	40.72%	Agree
72	14.37%	Neutral
18	3.59%	Disagree
13	2.59%	Strongly disagree
19	3.79%	Not applicable
501	Respondents	

Q51. Comments on "change involvement" in your department:		
Count	Percent	
118	100.00%	
118	Respondents	

Q52. Please indicate your level of agreement with the following statements on Rewards/Recognition: - I am recognized for a job well done.		
Count	Percent	
191	38.43%	Strongly agree
200	40.24%	Agree
58	11.67%	Neutral
31	6.24%	Disagree
16	3.22%	Strongly disagree
1	0.20%	Not applicable
497	Respondents	

Q53. Please indicate your level of agreement with the following statements on Rewards/Recognition: - I have opportunities to learn and improve my skills.		
Count	Percent	
206	41.70%	Strongly agree
208	42.11%	Agree
44	8.91%	Neutral
20	4.05%	Disagree
13	2.63%	Strongly disagree
3	0.61%	Not applicable
494	Respondents	

Q54. Please indicate your level of agreement with the following statements on Rewards/Recognition: - There is a clear path for advancement within my job that has been shared with me.		
Count	Percent	
119	23.99%	Strongly agree
145	29.23%	Agree
97	19.56%	Neutral
71	14.31%	Disagree
41	8.27%	Strongly disagree
23	4.64%	Not applicable
496	Respondents	

Q55. Comments on "rewards/recognition" in your department:		
Count	Percent	
140	100.00%	
140	Respondents	

Q56. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - I am proud of the quality of my work.		
Count	Percent	
256	51.41%	Strongly agree
216	43.37%	Agree
20	4.02%	Neutral
4	0.80%	Disagree
2	0.40%	Strongly disagree
0	0.00%	Not applicable
498	Respondents	

Q57. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - The department provides me with the resources to produce quality work.		
Count	Percent	
220	44.35%	Strongly agree
215	43.35%	Agree
37	7.46%	Neutral
17	3.43%	Disagree
6	1.21%	Strongly disagree
1	0.20%	Not applicable
496	Respondents	

Q58. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - The department is committed to high quality.		
Count	Percent	
233	46.79%	Strongly agree
203	40.76%	Agree
43	8.63%	Neutral
14	2.81%	Disagree
4	0.80%	Strongly disagree
1	0.20%	Not applicable
498	Respondents	

Q59. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - The department is run efficiently.		
Count	Percent	
173	35.02%	Strongly agree
182	36.84%	Agree
72	14.57%	Neutral
48	9.72%	Disagree
18	3.64%	Strongly disagree
1	0.20%	Not applicable
494	Respondents	

Q60. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - I seek ways to continually improve my work process.

Count	Percent	
210	42.86%	Strongly agree
224	45.71%	Agree
43	8.78%	Neutral
6	1.22%	Disagree
6	1.22%	Strongly disagree
1	0.20%	Not applicable
490	Respondents	

Q61. Please indicate your level of agreement with the following statements on Quality of Work and Productivity: - Managers and employees use the department's resources effectively.

Count	Percent	
192	38.71%	Strongly agree
218	43.95%	Agree
58	11.69%	Neutral
14	2.82%	Disagree
12	2.42%	Strongly disagree
2	0.40%	Not applicable
496	Respondents	

Q62. Comments on the "quality of work and productivity" in your department:

Count	Percent	
123	100.00%	
123	Respondents	

Q63. Please indicate your level of agreement with the following statements on Safety/Health and Work Environment: - The physical environment at the department is healthy for employees (e.g., air quality, temperature, and water).

Count	Percent	
248	49.90%	Strongly agree
188	37.83%	Agree
33	6.64%	Neutral
22	4.43%	Disagree
5	1.01%	Strongly disagree
1	0.20%	Not applicable
497	Respondents	

Q64. Please indicate your level of agreement with the following statements on Safety/Health and Work Environment: - My physical work environment is attractive.		
Count	Percent	
205	41.25%	Strongly agree
187	37.63%	Agree
69	13.88%	Neutral
29	5.84%	Disagree
6	1.21%	Strongly disagree
1	0.20%	Not applicable
497	Respondents	

Q65. Please indicate your level of agreement with the following statements on Safety/Health and Work Environment: - The department provides a safe work environment.		
Count	Percent	
254	51.21%	Strongly agree
214	43.15%	Agree
21	4.23%	Neutral
5	1.01%	Disagree
1	0.20%	Strongly disagree
1	0.20%	Not applicable
496	Respondents	

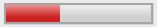
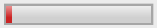
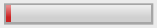
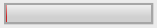
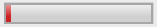
Q66. Please indicate your level of agreement with the following statements on Safety/Health and Work Environment: - The department promotes physical, emotional, and mental health.		
Count	Percent	
220	44.35%	Strongly agree
187	37.70%	Agree
54	10.89%	Neutral
23	4.64%	Disagree
8	1.61%	Strongly disagree
4	0.81%	Not applicable
496	Respondents	

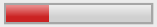
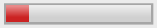
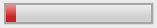
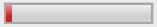
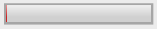
Q67. Please indicate your level of agreement with the following statements on Safety/Health and Work Environment: - Individuals follow safety policies.		
Count	Percent	
236	47.77%	Strongly agree
214	43.32%	Agree
32	6.48%	Neutral
5	1.01%	Disagree
5	1.01%	Strongly disagree
2	0.40%	Not applicable
494	Respondents	

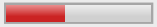
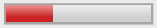
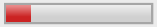
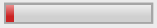
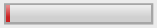
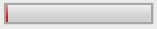
Q68. Comments on "safety/health and work environment" in your department:	
Count	Percent
133	100.00%
133	Respondents

Q69. Comments on "customer/student relations" in your department:	
Count	Percent
94	100.00%
94	Respondents

Q70. Please indicate your level of agreement with the following statements on Customer/Student Relations: - The definition of customer service is communicated throughout the department.		
Count	Percent	
225	45.73%	Strongly agree
206	41.87%	Agree
33	6.71%	Neutral
12	2.44%	Disagree
1	0.20%	Strongly disagree
15	3.05%	Not applicable
492	Respondents	

Q71. Please indicate your level of agreement with the following statements on Customer/Student Relations: - Leadership recognizes the importance of our customers.			
Count	Percent		
249	50.82%		Strongly agree
184	37.55%		Agree
21	4.29%		Neutral
17	3.47%		Disagree
3	0.61%		Strongly disagree
16	3.27%		Not applicable
490	Respondents		

Q72. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - I am given opportunities to use my talents to the fullest.			
Count	Percent		
145	29.47%		Strongly agree
213	43.29%		Agree
77	15.65%		Neutral
34	6.91%		Disagree
19	3.86%		Strongly disagree
4	0.81%		Not applicable
492	Respondents		

Q73. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - My supervisor encourages me to assume formal and informal leadership roles.			
Count	Percent		
200	40.57%		Strongly agree
161	32.66%		Agree
86	17.44%		Neutral
27	5.48%		Disagree
12	2.43%		Strongly disagree
7	1.42%		Not applicable
493	Respondents		

Q74. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - My job is enhancing my leadership skills.		
Count	Percent	
200	40.73%	Strongly agree
171	34.83%	Agree
73	14.87%	Neutral
31	6.31%	Disagree
11	2.24%	Strongly disagree
5	1.02%	Not applicable
491	Respondents	

Q75. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - My work relates to my long-term career plans.		
Count	Percent	
143	29.07%	Strongly agree
111	22.56%	Agree
72	14.63%	Neutral
90	18.29%	Disagree
69	14.02%	Strongly disagree
7	1.42%	Not applicable
492	Respondents	

Q76. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - I am developing skills that I will use after graduation.		
Count	Percent	
205	41.67%	Strongly agree
180	36.59%	Agree
61	12.40%	Neutral
22	4.47%	Disagree
19	3.86%	Strongly disagree
5	1.02%	Not applicable
492	Respondents	

Q77. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - I feel free to seek out new jobs and opportunities.		
Count	Percent	
196	40.08%	Strongly agree
218	44.58%	Agree
50	10.22%	Neutral
11	2.25%	Disagree
8	1.64%	Strongly disagree
6	1.23%	Not applicable
489	Respondents	

Q78. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - I take initiative instead of "just doing my job" or "waiting to be told."		
Count	Percent	
237	48.17%	Strongly agree
203	41.26%	Agree
39	7.93%	Neutral
8	1.63%	Disagree
3	0.61%	Strongly disagree
2	0.41%	Not applicable
492	Respondents	

Q79. Please indicate your level of agreement with the following statements on Empowerment/Leadership: - I can depend on my supervisor to follow through.		
Count	Percent	
226	45.93%	Strongly agree
190	38.62%	Agree
39	7.93%	Neutral
20	4.07%	Disagree
15	3.05%	Strongly disagree
2	0.41%	Not applicable
492	Respondents	

Q80. Comments on "empowerment" in your department:		
Count	Percent	
89	100.00%	
89	Respondents	

Q81. I would like to see trainings on the following topics:		
Count	Percent	
91	100.00%	
91	Respondents	

Q82. I would attend a training session on the following topics. - Providing high-quality customer service.		
Count	Percent	
269	55.12%	Yes
219	44.88%	No
488	Respondents	

Q83. I would attend a training session on the following topics. - Developing a collaborative work style.		
Count	Percent	
320	65.84%	Yes
166	34.16%	No
486	Respondents	

Q84. I would attend a training session on the following topics. - Professionalism in the workplace.		
Count	Percent	
293	60.16%	Yes
194	39.84%	No
487	Respondents	

Q85. I would attend a training session on the following topics. - Problem solving on the job.		
Count	Percent	
349	71.81%	Yes
137	28.19%	No
486	Respondents	

Q86. I would attend a training session on the following topics. - Developing your emotional intelligence.		
Count	Percent	
318	65.16%	Yes
170	34.84%	No
488	Respondents	

Q87. What is your class standing?		
Count	Percent	
36	7.33%	Freshman
109	22.20%	Sophomore
139	28.31%	Junior
181	36.86%	Senior
17	3.46%	Masters
1	0.20%	Doctoral Intern
8	1.63%	Choose not to disclose
491	Respondents	

Q88. What is your cumulative GPA?		
Count	Percent	
1	0.20%	Below 2.0
11	2.24%	2.0 - 2.24
24	4.90%	2.25 - 2.49
29	5.92%	2.5 - 2.74
71	14.49%	2.75 - 2.99
108	22.04%	3.0 - 3.24
66	13.47%	3.25 - 3.49
87	17.76%	3.5 - 3.74
73	14.90%	3.75 - 4.0
20	4.08%	Choose not to disclose
490	Respondents	

Q89. What is your major?		
Count	Percent	
378	77.78%	
108	22.22%	Choose not to disclose
486	Respondents	

Q90. What is your gender?		
Count	Percent	
152	31.21%	Male
332	68.17%	Female
0	0.00%	Transgender
3	0.62%	Other (please specify)
487	Respondents	

Q91. What is your age?		
Count	Percent	
18	3.67%	18
66	13.47%	19
126	25.71%	20
109	22.24%	21
132	26.94%	22 - 25
17	3.47%	26 - 30
2	0.41%	Over 30
20	4.08%	Choose not to disclose
490	Respondents	

Q92. What is your race/national origin: (Check all that apply)			
Count	Respondent %	Response %	
5	1.02%	0.96%	American Indian/Native Alaskan
16	3.27%	3.08%	Asian
23	4.69%	4.43%	Black/African American
50	10.20%	9.63%	Hispanic/Latino (a)
0	0.00%	0.00%	Native Hawaiian/Pacific Islander
366	74.69%	70.52%	White
16	3.27%	3.08%	Biracial/multiracial (please specify)
43	8.78%	8.29%	Choose not to disclose
490	Respondents		
519	Responses		