Student Resolution Center
Updates

Melissa Emerson, Director
Student Resolution Center (SRC)
August 3, 2016
Staffing Updates

Student Resolution Center Organizational Chart

MELISSA EMERSON
Director

CHRIS BARTHOLOMEW
Office Manager I

NAKIA LILLY
Administrative Assistant III

ALYSSA BERTRON
Administrative Assistant II

LAURA RENN
Administrative Assistant II

Student Staff

TBD
Associate Director
Student Conduct

MICHAEL KATZ
Assistant Director
Student Conduct

JOSEPH BROWN
Program Director
Academic Integrity

LINDY CARTRITE
Assistant Director
Student Conduct

TBD
Specialist FSL

LIZ MENTER
Graduate Assistant
Student Intern

TBD
Associate Director
Conflict Resolution

BROOKE WICHMANN
Assistant Director
Conflict Resolution

DAVID D’ALESSANDRO
Coordinator
Conflict Resolution
SRC’s New Home

Meeting/Hearing Rooms

Classrooms

Accessible

Student Case Management
Why Change the Name?

**Simplify**
- 10+ years and still a challenge for campus partners
- Student feedback
- Ripe timing with upcoming move

**Clarify**
- “Conflict Resolution made made…”
- Difficult for students to differentiate; this uncouples the name
- Mandated vs. Voluntary (Confidentiality, Decision-making)

**Shift**
- Creates a more open path for students
- Desire to shift the culture
- Center: creates idea more than one service offered
Student Resolution Center:

The Student Resolution Center encourages students to gain awareness, knowledge, skills, and opportunities as they navigate challenges and make informed decisions. We promote safe, respectful and inclusive communities by valuing integrity, perspective-taking and personal responsibility.

The Student Resolution Center aims to assist, educate and support CSU students through two processes:

**Conflict Resolution** - voluntary, neutral, confidential process to assist students when conflicts, disputes or issues arise.

and

**Student Conduct** - one-on-one meetings to discuss alleged violations of the Student Conduct Code, hear perspectives, explore personal responsibility, hold students accountable and provide educational and restorative outcomes when appropriate.
Letters:

Conflict Resolution Services
Student Resolution Center
501 W. Lake Street, Suite A
Fort Collins, CO 80523-8015
Phone: (970) 491-7165
Fax: (970) 491-1800
srcenter@colostate.edu
www.src.colostate.edu

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Confidential and Confidential

Services suggesting you may
be in violation of the Student Conduct Code.
We encourage you to get to know us, discuss
alternative resolutions, and resolve issues
consistent with the
Resolution Continuum:

- Continuum of Intervention & Resolution
  - Prevention
  - Informal Resolution
  - Diversion
    - RESTORATIVE JUSTICE, WHICH REQUIRES THE OFFENDER TO ACCEPT RESPONSIBILITY AND ACCOUNTABILITY FOR HIS OR HER ACTIONS, TEACHES CONFLICT RESOLUTION, REPAIRS THE HARM FROM THE OFFENSE, HOUSE BILL 11-1032, REDUCES CLASSROOM DISRUPTIONS, SUSPENSIONS, EXPULSIONS, AND CONSEQUENT DROPOUTS, PROMOTES SCHOOL SAFETY, AND ENABLES VICTIMS, OFFENDERS, AND COMMUNITY MEMBERS TO REBUILD THE COMMUNITY AND RESTORE RELATIONSHIPS
  - Formal Adjudication
  - Re-entry: Pre-Admissions Hearings
Case Examples/Referrals:

- Disruptive student(s)
- Keyed car
- Intoxicated volunteer/employee
- Parent & Family weekend incident
Contacting SRC:

Requesting an appointment
- Online form
- Confidentiality
- Offer availability

Reporting an incident
- Conduct
- Student has access to incident report
Informational Videos
### Trends and Partnering Needs:

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<tr>
<th>Caseloads</th>
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<tr>
<td>• 15% increase for conduct (32% from FY14)</td>
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<tr>
<td>• 23% increase in CR contacts</td>
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<td>• 29 Student Org Cases reviewed by LEAD team</td>
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<th>Diverse Student Needs</th>
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<tr>
<td>• Into students</td>
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<tr>
<td>• Student veterans</td>
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<tr>
<td>• Complex Needs</td>
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<td>• Online</td>
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<tr>
<th>Campus Partners</th>
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<tr>
<td>• Specialty Counseling Services</td>
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<tr>
<td>• SSA, WGAC, Case Mgt., SLS</td>
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<tr>
<td>• SDPS</td>
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<tr>
<td>• Admissions</td>
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Questions???

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