DIVISION
OF STUDENT AFFAIRS

QUALITY OF WORK LIFE
SUMMARY REPORT
MAY 2018

Colorado State University
The 2018 Quality of Work Life Survey was administered to all staff members in the Division of Student Affairs at Colorado State University in March and April 2018. The survey was administered online and as hard-copy (in English and Spanish) to those who requested it.

A total of 596 staff members responded to the survey by the April 13 deadline. The Division of Student Affairs has conducted the Quality of Work Life Survey five times in the past 10 years – 2008, 2010, 2013, 2015, and 2018.

The survey consists of approximately 100 short-answer questions about each staff member’s work experience in their department regarding:

- Communication
- Collaboration
- Change Involvement
- Feedback Process
- Rewards/Recognition
- Quality of Work and Productivity
- Safety/Health and Work Environment
- Work and Family Balance
- Respect and Fairness
- Customer/Student Relations

At the end of each section there was an opportunity to make comments, and there was one open-ended question at the end of the survey regarding ideas about staff training topics.

Staff member responses are completely confidential. All of the results appear as group averages using the following as a guide (1=Strongly Disagree, 2=Disagree, 3=Neutral, 4=Agree, and 5=Strongly Agree). Comments for each section are included.

For more information about the Quality of Work Life Survey please contact Dave McKelfresh at david.mckelfresh@colostate.edu.